Service Manual

6200 SXT Upflow Control Valve for Water Conditioning and Treatment Purposes

Water Gr**è**up



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IMPORTANT PLEASE READ:

- The information, specifications and illustrations in this manual are based on the latest information available at the time of printing. The manufacturer reserves the right to make changes at any time without notice.
- This manual is intended as a guide for service of the valve only. System installation requires information from a number of suppliers not known at the time of manufacture. This product should be installed by a plumbing professional.
- This unit is designed to be installed on potable water systems only.
- This product must be installed in compliance with all state and municipal plumbing and electrical codes. Permits may be required at the time of installation.
- If daytime operating pressure exceeds 80 psi (5.5 bar), nighttime pressures may exceed pressure limits. A pressure reducing valve must be installed.
- Do not install the unit where temperatures may drop below 32°F (0°C) or above 110°F (43°C).
- Do not place the unit in direct sunlight. Black units will absorb radiant heat increasing internal temperatures.
- Do not strike the valve or any of the components.
- Warranty of this product extends to manufacturing defects. Misapplication of this product may result in failure to properly condition water, or damage to product.
- A prefilter should be used on installations in which free solids are present.
- In some applications local municipalities treat water with Chloramines. High Chloramine levels may damage valve components.
 - · Correct and constant voltage must be supplied to the control valve to maintain proper function.

Job Specification Sheet

Valve Specifications

| Job Number: | | |
|-------------------------------|------------|-----------|
| Model Number: | | |
| Water Hardness: | ppm or gpg | |
| Capacity Per Unit: | | |
| Mineral Tank Size: | Diameter: | _ Height: |
| Salt Setting per Regeneration | וי | |
| | | |

| 1. | Type of Timer: | |
|----|---|---------|
| | A. Day Override B. Meter Initiated | |
| 2. | Upflow | |
| 3. | Meter Size: | |
| | A. 3/4" Std Range (125 - 2,100 gallon setting) | |
| | B. 3/4" Ext Range (625 - 10,625 gallon setting) | |
| | C. 1″ Std Range (310 - 5,270 gallon setting) | |
| | D. 1″ Ext Range (1,150 - 26,350 gallon setting) | |
| | E. Electronic Pulse Count Mete | r Size |
| 4. | System Type: | |
| | A. Twin Tank (Softener) | |
| | B. Cabinet (Softener) | |
| | C. Filter | |
| 5. | Timer Program Settings: | |
| | A. Brine and Slow Rinse: | Minutes |
| | B. Backwash: | Minutes |
| | C. Rapid Rinse: | Minutes |
| | D. Brine Tank Refill: | Minutes |
| 6. | Drain Line Flow Control: gpm | |
| 7. | Brine Line Flow Controller: gp | m |

8. Injector Size#: _____

| Tank | Rein Volume | | Injector | BLFC |
|----------|-----------------------|-----------------|----------|-------|
| Diameter | US (FT ³) | Metric (Liters) | Size | Size |
| 8 | 0.75 | 20 | #00 | 0.125 |
| 9 | | 25 | #00 | 0.125 |
| 9 | 1.00 | 30 | #00 | 0.125 |
| 10 | 1.25 | 35 | #00 | 0.125 |
| 10 | 1.50 | 40 | #00 | 0.125 |
| 12 | | 45 | #00 | 0.125 |
| 12 | 1.75 | 50 | #00 | 0.125 |
| 12 | 2.00 | 55 | #0 | 0.25 |
| 13 | | 60 | #0 | 0.25 |
| 13 | 2.25 | 65 | #0 | 0.25 |
| 14 | 2.50 | 70 | #1 | 0.25 |
| 14 | | 75 | #1 | 0.25 |
| 14 | 2.75 | 80 | #1 | 0.25 |
| 14 | 3.00 | 85 | #1 | 0.25 |
| 14 | 3.25 | 90 | #2 | 0.50 |
| 14 | | 95 | #2 | 0.50 |
| 14 | 3.50 | 100 | #2 | 0.50 |
| 16 | 3.75 | 105 | #3 | 0.50 |
| 16 | | 110 | #3 | 0.50 |
| 16 | 4.00 | 115 | #3 | 0.50 |

| Valve Sp | ecifications | |
|--------------------------------|---------------------------|--|
| Valve material | Fiber-reinforced ploymer | |
| Inlet/Outlet | 3/4" - 1" NPT, BSP, Sweat | |
| Cycles | Up to 5 cycles | |
| Flow rates (50 psi l | nlet) - Valve Alone (GPM) | |
| Piston | Standard Upflow | |
| Continuous | 21 | |
| Peak (25 psi drop) | 26 | |
| Cv (flow at 1 psi drop) | 5.5 | |
| Max. backwash (25 psi drop) | 17 | |
| Max. Rapid Rinse (25 psi drop) | 10 | |
| Reg | eneration | |
| Downflow/Upflow | Upflow only | |
| Adjustable cycles | Yes | |
| Time available | 199 minutes per cycle | |
| Meter | Information | |
| Meter accuracy | +1/-5% (.25 - 15GPM) | |
| Meter capacity Range (gal). | 1 - 60,000 | |
| Din | nensions | |
| Distributor pilot | 1.05" | |
| Drain line | 1/2" NPT Quick Connect | |
| Brine line | 3/8" Quick Connect | |
| Mounting base | 2-1/2" NPSM | |
| Height from top of tank | 6.37″ | |
| Typical | Applications | |
| Water softener | 6" - 16" diameter | |
| Filters | 6" - 16" diameter | |
| Addition | al Information | |
| Injector brine system | 1610 | |
| Electrical rating | 24 VAC, 50/60 Hz | |
| Max. VA | 15 | |
| Estimated shipping weight | 11 lbs. | |
| | Hydrostatic: 300 psi | |
| Pressure | Working: 20 - 125 psi | |
| Temperature Range | 34° - 110° F (1° - 43° C) | |

The chart to the left is for dealer use only. Use this information to configure the system to suit the application.

Installation Instructions 6200SXT Upflow

WATER PRESSURE: A minimum of 20 psi (1.4 bar) of water pressure is required for regeneration valve to operate effectively. **ELECTRICAL FACILITIES:** An uninterrupted alternating current (A/C) supply is required. Note: Other voltages are available. Please make sure your voltage supply is compatible with your unit before installation.

EXISTING PLUMBING: Condition of existing plumbing should be free from lime and iron buildup. Piping that is built up heavily with lime and/or iron should be replaced. If piping is clogged with iron, a separate iron filter unit should be installed ahead of the water softener.

LOCATION OF SOFTENER AND DRAIN: The softener should be located close to a drain to prevent air breaks and back flow. BY-PASS VALVES: Always provide for the installation of a by-pass valve if unit is not equipped with one.

CAUTION: Water pressure is not to exceed 125 psi (8.6 bar), water temperature is not to exceed 110°F (43°C), and the unit cannot be subjected to freezing conditions.

Installation Instructions

- 1. Place the softener tank where you want to install the unit making sure the unit is level and on a firm base.
- 2. During cold weather, the installer should warm the valve to room temperature before operating.
- 3. All plumbing should be done in accordance with local plumbing codes. The pipe size for residential drain line should be a minimum of 1/2" (13 mm). Backwash flow rates in excess of 7 gpm (26.5 Lpm) or length in excess of 20' (6 m) require 3/4" (19 mm) drain line. Commercial drain lines should be the same size as the drain line flow control.
- 4. Cut the distributor tube 1.88" (4.7 cm) below the top of the tank.
- 5. Lubricate the distributor O-ring seal and tank O-ring seal. Place the main control valve on tank. Note: Only use silicone lubricant.
- 6. Solder joints near the drain must be done prior to connecting the Drain Line Flow Control fitting (DLFC). Leave at least 6" (15 cm) between the DLFC and solder joints when soldering pipes that are connected on the DLFC. Failure to do this could cause interior damage to the DLFC.
- 7. Teflon tape is the only sealant to be used on the drain fitting. The drain from twin tank units may be run through a common line.
- 8. Make sure that the floor is clean beneath the salt storage tank and that it is level.
- 9. Place approximately 1" (25 mm) of water above the grid plate. If a grid is not utilized, fill to the top of the air check (Figure 1) in the salt tank. Do not add salt to the brine tank at this time.
- 10. On units with a by-pass, place in by-pass position. Turn on the main water supply. Open a cold soft water tap nearby and let run a few minutes or until the system is free from foreign material (usually solder) that may have resulted from the installation. Once clean, close the water tap.
- 11. Slowly place the by-pass in service position and let water flow into the mineral tank. When water flow stops, slowly open a cold water tap nearby and let run until the air is purged from the unit.
- 12. Plug unit into an electrical outlet. Note: All electrical connections must be connected according to local codes. Be certain the outlet is uninterrupted.

CAUTION

- Do not exceed 125 psi water pressure
- Do not exceed 110°F (43°C) water temperature
- Do not subject unit to freezing conditions

WARNING

The system MUST be depressurized before removing any connections for servicing.

Start-up Instructions

The water softener/filter should be installed with the inlet, outlet, and drain connections made in accordance with the manufacturer's recom**mendati**ons, and to meet applicable plumbing codes.

Please refer to the manual regeneration part of the timer operation section in this manual.

- 1. Position the value to the brine / slow rinse position. Ensure the unit is drawing water from the brine tank (this step may need to be repeated).
- 2. Position the valve to backwash. Ensure the drain line flow remains steady for 10 minutes or until the water runs clear
- 3. Position the value to the rapid rinse position. Check the drain line flow, and run for 5 minutes or until the water runs clear.
- 4. Position the value to the start of the brine tank fill cycle. Ensure water goes into the brine tank at the desired rate. The brine value drive cam will hold the value in this position to fill the brine tank for the first regeneration.
- 5. Replace control box cover.
- 6. Put salt in the brine tank.

NOTE: Do not use granulated or rock salt.

Timer Features

Features of the SXT:

- Power backup that continues to keep time and the passage of days for a minimum of 48 hours in the event of power failure. During a power outage, the control goes into a power-saving mode. It does not monitor water usage during a power failure, but it does store the volume remaining at the time of power failure.
- Settings for both valve (basic system) and control type (method used to trigger a regeneration).
- Day-of-the-Week controls.
- While in service, the display alternates between time of day, volume remaining or days to regeneration, and tank in service (twin tank systems only).
- The Flow Indicator flashes when outlet flow is detected.
- The Service Icon flashes if a regeneration cycle has been queued.
- A Regeneration can be triggered immediately by pressing the Extra Cycle button for five seconds.

• The Parameter Display displays the current Cycle Step (BW, BF, RR, etc) during regeneration, and the data display counts down the time remaining for that cycle step. While the valve is transferring to a new cycle step, the display will flash. The parameter display will identify the destination cycle step (BW, BF, RR, etc) and the data display will read "----". Once the valve reaches the cycle step, the display will stop flashing and the data display will change to the time remaining. During regeneration, the user can force the control to advance to the next cycle step immediately by pressing the extra cycle button.

Setting the Time of Day

- 1. Press and hold either the Up or Down buttons until the programming icon replaces the service icon and the parameter display reads TD.
- 2. Adjust the displayed time with the Up and Down buttons.
- 3. When the desired time is set, press the Extra Cycle

button to resume normal operation. The unit will also return to normal operation after 5 seconds if no buttons are pressed.

Queuing a Regeneration

- 1. Press the Extra Cycle button. The service icon will flash to indicate that a regeneration is queued.
- 2. To cancel a queued regeneration, press the Extra Cycle button.

Regenerating Immediately

Press and hold the Extra Cycle button for five seconds

Timer Operation

Meter Immediate Control

A meter immediate control measures water usage and regenerates the system as soon as the calculated system capacity is depleted. The control calculates the system capacity by dividing the unit capacity (typically expressed in grains/unit volume) by the feed water hardness and subtracting the reserve. Meter Immediate systems generally do not use a reserve volume. However, in twin tank systems with soft-water regeneration, the reserve capacity should be set to the volume of water used during regeneration to prevent hard water break-through. A Meter Immediate control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

Meter Delayed Control

A Meter Delayed Control measures water usage and regenerates the system at the programmed regeneration time after the calculated system capacity is depleted. As with Meter Immediate systems, the control calculates the system capacity by dividing the unit capacity by the feed water hardness and subtracting the reserve. The reserve should be set to insure that the system delivers treated water between the time the system capacity is depleted and the actual regeneration time. A Meter Delayed control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

Time Clock Delayed Control

A Time Clock Delayed Control regenerates the system on a timed interval. The control will initiate a regeneration cycle at the programmed regeneration time when the number of days since the last regeneration equals the regeneration day override value.

Day of the Week Control

This control regenerates the system on a weekly schedule. The schedule is defined in Master Programming by setting each day to either "off" or "on." The control will initiates a regeneration cycle on days that have been set to "on" at the specified regeneration time.

Control Operation During Regeneration

During regeneration, the control displays a special regeneration display. In this display, the control shows the current regeneration step number the valve is advancing to, or has reached, and the time remaining in that step. The step number that displays flashes until the valve completes driving to this regeneration step position. Once all regeneration steps are complete the valve returns to service and resumes normal operation.

Pressing the Extra Cycle button during a regeneration cycle immediately advances the valve to the next cycle step position and resumes normal step timing.

Control Operation During Programming

The control only enters the Program Mode with the valve in service. While in the Program Mode, the control continues

to operate normally monitoring water usage and keeping all displays up to date. Control programming is stored in memory permanently, eliminating the need for battery backup power.

Manually Initiating a Regeneration

- 1. When timer is in service, press the Extra Cycle button for 5 seconds on the main screen.
- 2. The timer advances to Regeneration Cycle Step #1 (brine draw & slow rinse), and begins programmed time count down.
- 3. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #2 (backwash).
- 4. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #3 (rapid rinse).
- 5. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #4 (brine refill).
- 6. Press the Extra Cycle button once more to advance the valve back to in service.

NOTE: If the unit is a filter, the cycle step order may change. **NOTE:** A queued regeneration can be initiated by pressing the Extra Cycle button. To clear a queued regeneration, press the Extra Cycle button again to cancel. If regeneration occurs for any reason prior to the delayed regeneration time, the manual regeneration request shall be cleared.

Control Operation During a Power Failure

The SXT includes integral power backup. In the event of power failure, the control shifts into a power-saving mode. The control stops monitoring water usage, and the display and motor shut down, but it continues to keep track of the time and day for a minimum of 48 hours.

The system configuration settings are stored in a non-volatile memory and are stored indefinitely with or without line power. The Time of Day flashes when there has been a power failure. Press any button to stop the Time of Day from flashing.

If power fails while the unit is in regeneration, the control will save the current valve position before it shuts down. When power is restored, the control will resume the regeneration cycle from the point where power failed. Note that if power fails during a regeneration cycle, the valve will remain in it's current position until power is restored. The valve system should include all required safety components to prevent overflows resulting from a power failure during regeneration.

The control will not start a new regeneration cycle without line power. If the valve misses a scheduled regeneration due to a power failure, it will queue a regeneration. Once power is restored, the control will initiate a regeneration cycle the next time that the Time of Day equals the programmed regeneration time. Typically, this means that the valve will regenerate one day after it was originally scheduled. If the treated water output is important and power interruptions are expected, the system should be setup with a sufficient reserve capacity to compensate for regeneration delays.

Valve Positions

The position label affixed to the brine cam indicates the cycles and service positions of the control valve.

Master Programming Mode Chart

| | Maste | r Programming | Options |
|--------------------------------|------------------------|------------------------|--|
| Abbreviation | Parameter | Option Abbreviation | Options |
| DE | Display Format | GAL | Gallons |
| | | Ltr | Liters |
| | | dflb | Standard Downflow/Upflow Single Backwash |
| | | df2b | Standard Downflow/Upflow Double Backwash |
| VT | Valve Type | Fltr | Filter |
| | | UFbF | Upflow Brine First (use for 6200 upflow softener valve) |
| | | UFtr | Upflow Filter (used for 6200 upflow filter valve) |
| | | Fd | Meter (Flow) Delayed |
| | | FI | Meter (Flow) Immediate |
| CI | Control Type | tc | Time Clock |
| | | dAY | Day of Week |
| NT | Number of Tanks | 1 | Single Tank System |
| С | Unit Capacity | | Unit Capacity (Grains) |
| Н | Feed Water Hardness | | Hardness of Inlet Water |
| RS | Reserve Selection | SF | Percentage Safety Factor |
| | | rc | Fixed Reserve Capacity |
| SF | Safety Factor | | Percentage of the system capacity to be used as a reserve |
| RC | Fixed Rate Capacity | | Fixed volume to be used as a reserve |
| DO | Day Override | | The system's day override setting |
| RT | Regen Time | | The time of day the system will regenerate |
| BW, BD, RR, BF | Regen Cycle Step Times | | The time duration for each regeneration step. Ad- justable from OFF and 0-199 minutes. NOTE: If "Othe" is chosen under "Valve Type," then R1, R2, R3, etc, will be displayed instead. |
| D1, D2, D3, D4, D5, D6 & D7 | Day of Week Settings | | Regeneration setting (On or OFF) for each day of the week on day-of-week systems. |
| CD | Current Day | | The Current day of the week. |
| | | t0.7 | 3/4" Turbine Meter |
| | | P0.7 | 3/4" Paddle Wheel Meter |
| | | †1.0 | 1" Turbine Meter |
| FM | Flow Meter Type | P1.0 | 1" Paddle Wheel Meter |
| | | †1.5 | 1.5" Turbine Meter |
| | | P1.5 | 1.5" Paddle Wheel Meter |
| | | Gen | Generic or Other Meter |
| к | Meter Pulse Setting | | Meter Pulses per gallon for generic/other flow meter |

NOTES:

Some items may not be shown depending on timer configuration. The timer will discard any changes and exit Master Programming Mode if any button is not pressed for sixty seconds.

CAUTION: Before entering Master Programming, please contact your local professional water dealer.

Master Programming Mode

When the Master Programming Mode is entered, all available option setting displays may be viewed and set as needed. Depending on current option settings, some parameters cannot be viewed or set.

Setting the Time of Day

- 1. Press and hold either the Up or Down buttons until the programming icon replaces the service icon and the parameter display reads TD.
- 2. Adjust the displayed time with the Up and Down buttons.
- 3. When the desired time is set, press the Extra Cycle button to resume normal operation. The unit will also return to normal operation after 5 seconds if no buttons are pressed.

Entering Master Programming Mode

Set the Time Of Day display to 12:01 P.M. Press the Extra Cycle button (to exit Setting Time of Day mode). Then press and hold the Up and

Down buttons together until the programming icon replaces the service icon and the Display Format screen appears.

Exiting Master Programming Mode

Press the Extra Cycle button to accept the displayed settings and cycle to the next parameter. Press the Extra Cycle button at the last parameter to save all settings and return to normal operation. The control will automatically disregard any programming changes and return to normal operation if it is left in Master Programming mode for 5 minutes without any keypad input.

Resets:

Soft Reset: Press and hold the Extra Cycle and Down buttons for 25 seconds while in normal Service mode. This resets all parameters to the system default values, except the volume remaining in meter immediate or meter delayed systems and days since regeneration in the time clock system.

Master Reset: Hold the Extra Cycle button while powering up the unit. This resets all of the parameters in the unit. Check and verify the choices selected in Master Programming Mode.

1. Display Format (Display Code DF)

This is the first screen that appears when entering Master Programming Mode. The Display Format setting specifies the unit of measure that will be used for volume and how the control will display the Time of Day. This option setting is identified by "DF" in the upper left hand corner of the screen. There are three possible settings:

| Display Format Setting | Unit of Volume | Time Display |
|------------------------|----------------|---------------|
| GAL | U.S. Gallons | 12-Hour AM/PM |
| Ltr | Liters | 24-Hour |

2. Valve Type (Display Code VT)

Press the Extra Cycle button. Use this display to set the Valve Type. The Valve Type setting specifies the type of cycle that the valve follows during regeneration. Note that some valve types require that the valve be built with specific subcomponents. Ensure the valve is configured properly before changing the Valve Type setting. This option setting is identified by "VT" in the upper left hand corner of the screen. There are 2 possible settings:

| Abbreviation | Parameter |
|--------------|--|
| df1b | Standard Downflow/Upflow Single Backwash |
| df2b | Standard Downflow/Upflow Double Backwash |
| Fltr | Filters |
| UFbF | Upflow Brine First (used for 6200 upflow softener valve) |
| UFtr | Upflow Filter to be used with 6200 upflow backwashing filter valve |

3. Control Type (Display Code CT)

Press the Extra Cycle button. Use this display to set the Control Type. This specifies how the control determines when to trigger a regeneration. For details on how the various options function, refer to the "Timer Operation" section of this service manual. This option setting is identified by "CT" in the upper left hand corner of the screen. There are four possible settings:

Meter Delayed: Fd Meter Immediate: Fl Time Clock: tc Day of Week: dAY

4. Number of Tanks (Display Code NT)

Press the Extra Cycle button. Use this display to set the Number of Tanks in your system. This option setting is

identified by "NT" in the upper left hand corner of the screen. There are two possible settings:

NT - - - |

Single Tank System: 1

Master Programming Mode

5. Unit Capacity (Display Code C)

Press the Extra Cycle button. Use this display to set the Unit Capacity. This setting specifies the treatment capacity of the system media. Enter the capacity of the media bed in grains of hardness when configuring a softener system, and in the desired volume capacity when configuring a filter system. This option setting is identified by "C" in the upper left hand corner of the screen. The Unit Capacity parameter

is only available if the control type has been set to one of the metered options. Use the Up and Down buttons to adjust the value as needed.

Range: 1-999,900 grain capacity

6. Feedwater Hardness (Display Code H)

Press the Extra Cycle button. Use this display to set the Feed Water Hardness. Enter the feed water hardness in grains per unit volume for softener systems, or 1 for filter systems. This option setting is identified by "H" in the upper left hand corner of the screen. The feedwater

hardness parameter is only available if the control type has

been set to one of the metered options. Use the Up and Down buttons to adjust the value as needed.

Range: 4-199 hardness

7. Reserve Selection (Display Code RS)

Press the Extra Cycle button. Use this display to set the Safety Factor. Use this display to select the type of reserve to be used in your system. This setting is identified by "RS" in the upper left-hand corner of the screen. The reserve selection parameter is only available if the control type has been set to one of the metered options.

There are two possible settings.

8. Safety Factor (Display Code SF)

Press the Extra Cycle button. Use this display to set the Safety Factor. This setting specifies what percentage of the system capacity will be held as a reserve. Since this value is expressed as a percentage, any change to the unit capacity or feedwater hardness that changes the calculated system capacity will result in a corresponding change to the reserve volume. This option setting is identified by "SF" in the upper left hand corner of the screen. Use the Up and Down buttons to adjust the value from 0 to 50% as needed.

Range: 0-50%

9. Fixed Reserve Capacity (Display Code RC)

Press the Extra Cycle button. Use this display to set the Reserve Capacity. This setting specifies a fixed volume that will be held as a reserve. The reserve capacity cannot be set to a value greater than one-half of the calculated system capacity. The reserve capacity is a fixed volume and does not change if the unit capacity or feed water hardness are

changed. This option setting is identified by "RC" in the upper left-hand corner of the screen. Use the Up and Down buttons to adjust the value as needed.

Range: 0-half the calculated

10. Day Override (Display Code DO)

Press the Extra Cycle button. Use this display to set the Day Override. This setting specifies the maximum number of days between regeneration cycles. If the system is set to a timertype control, the day override setting determines how often the system will regenerate. A metered system will regenerate regardless of usage if the days since last regeneration cycle equal the day override setting. Setting the day override

value to "OFF" disables this function. This option setting is identified by "DO" in the upper left hand corner of the screen. Use the Up and Down buttons to adjust the value as needed.

Range: Off-99 days

11. Regeneration Time

Press the Extra Cycle button. Use this display to set the Regeneration Time. This setting specifies the time of day the control will initiate a delayed, manually queued, or day override triggered regeneration. This option setting

is identified by "RT" in the upper left hand corner of the screen. Use the Up and Down buttons to adjust the value as needed.

Master Programming Mode

12. Regeneration Cycle Step Times

Press the Extra Cycle button. Use this display to set the Regeneration Cycle Step Times. The different regeneration cycles are listed in sequence based on the valve type selected for the system, and are identified by an abbreviation in the upper left-hand corner of the screen. The abbreviations used are listed below. If the system has been configured with the "OTHER" valve type, the regeneration cycles will be identified as R1, R2, R3, R4, R5, and R6. Each cycle step time can be set from 0 to 199 minutes, or "OFF." Setting a cycle step to "OFF" will disable all of the following steps. Setting a cycle step time to 0 will cause the control to skip that step during regeneration, but keeps the following steps available. Use the Up and Down buttons to adjust the value as needed. Press the Extra Cycle button to accept the current setting and move to the next parameter.

| Cycle Step | Abbreviation |
|------------|--------------|
| BD | Brine Draw |
| BW | Backwash |
| RR | Rapid Rinse |
| BF | Brine Refill |
| SV | Service |

| Range: | 0- | 199 | min | utes |
|--------|----|-----|-----|------|
|--------|----|-----|-----|------|

| l | •••• | |
|---|---------|----|
| | 8F / | 12 |

13. Day of Week Settings

Press the Extra Cycle button. Use this display to set the regeneration schedule for a system configured as a Day of Week control. The different days of the week are identified as D1, D2, D3, D4, D5, D6, and D7 in the upper left-hand corner of the display. Set the value to "ON" to schedule a regeneration or "OFF" to skip regeneration for each day. Use the Up and Down buttons to adjust the setting as needed. Press the Extra Cycle button to accept the setting and move to the next day. Note that the control requires at

least one day to be set to "ON." If all 7 days are set to "OFF", the unit will return to Day One until one or more days are set to "ON."

|--|

15. Current Day (Display Code CD)

Press the Extra Cycle button. Use this display to set the current day on systems that have been configured as Day of Week controls. This setting is identified by "CD" in the

upper left-hand corner of the screen. Use the Up and Down buttons to select from Day 1 through Day 7.

16. Flow Meter Type (Display Code FM)

Press the Extra Cycle button. Use this display to set the type of flow meter connected to the control. This option setting

is identified by "FM" in the upper left-hand corner of the screen. Use the Up and Down buttons to select one of the 7 available settings.

| FΜ | |
|----|--|
| / | |

| t0.7 | Fleck 3/4" Turbine Meter |
|------|---------------------------------|
| P0.7 | Fleck 3/4" Paddle Wheel Meter |
| †1.0 | Fleck 1" Turbine Meter |
| P1.0 | Fleck 1" Paddle Wheel Meter |
| †1.5 | Fleck 1-1/2" Turbine Meter |
| P1.5 | Fleck 1-1/2" Paddle Wheel Meter |
| GEn | Generic/Other Meter |

16. Meter Pulse Setting (Display Code K)

Press the Extra Cycle button. Use this display to specify the meter pulse setting for a non-standard flow meter. This option setting is identified by "K" in the upper left-hand

corner of the screen. Use the Up and Down buttons to enter the meter constant in pulses per unit volume.

17. Press the Extra Cycle button to save all settings and exit Master Programming Mode.

User Programming Mode

| User Programming Mode Options | | |
|-------------------------------|---------------------|--|
| Abbreviation | Parameter | Description |
| DO | Day Override | The timer's day override setting |
| RT | Regeneration Time | The time of day that the system will regenerate (meter delayed, timeclock and day-of-week systems) |
| Н | Feed Water Hardness | The hardness of the inlet water - used to calculate system capacity for metered systems |
| RC | Reserve Capacity | The fixed reserve capacity |
| CD | Current Day | The current day of week |

NOTES:

Some items may not be shown depending on timer configuration. The timer will discard any changes and exit User Mode if any button is not pressed for sixty seconds.

User Programming Mode Steps

- 1. Press the Up and Down buttons for five seconds while in service, and the time of day is NOT set to 12:01 PM.
- 2. Use this display to adjust the Day Override. This option setting is identified by "DO" in the upper left hand corner of the screen.
- 3. Press the Extra Cycle button. Use this display to adjust the Regeneration Time. This option setting is identified by "RT" in the upper left hand corner of the screen.
- 4. Press the Extra Cycle button. Use this display to adjust the Feed Water Hardness. This option setting is identified by "H" in the upper left hand corner of the screen.

Н

Range: 4-199 hardness

- 5. Press the Extra Cycle button. Use this display to adjust the Fixed Reserve Capacity. This option setting is identified by "RC" in the upper left-hand Corner of the screen.
- 6. Press the Extra Cycle button. Use this display to set the Current Day of the Week. This option setting is identified by "CD" in the upper left hand corner of the screen.
- 7. Press the Extra Cycle button to end User Programming Mode.

| CD | Б |
|----|---|
| | |

CAUTION: Before entering Master Programming, please contact your local professional water dealer.

Diagnostic Programming Mode

| Diagnostic Programming Mode Options | | |
|-------------------------------------|------------------|--|
| Abbreviation | Parameter | Description |
| FR | Flow Rate | Displays the current outlet flow rate |
| PF | Peak Flow Rate | Displays the highest flow rate measured since the last regeneration |
| HR | Hours in Service | Displays the total hours that the unit has been in service |
| VU | Volume Used | Displays the total volume of water treated by the unit |
| RC | Reserve Capacity | Displays the system's reserve capacity calculated from the system capacity, feed water hardness, and safety factor |
| SV | Software Version | Displays the software version installed on the controller |

NOTES:

Some items may not be shown depending on timer configuration. The timer will exit Diagnostic Mode after 60 seconds if no buttons are pressed. Press the Extra Cycle button to exit Diagnostic Mode at any time.

Diagnostic Programming Mode Steps

1. Press the Up and Extra Cycle buttons for five seconds while in service.

- 2. Use this display to view the current Flow Rate. This option setting is identified by "FR" in the upper left hand corner of the screen.
- 3. Press the Up button. Use this display to view the Peak Flow Rate since the last regeneration cycle. This option setting is identified by "PF" in the upper left hand corner of the screen.
- 4. Press the Up button. Use this display to view the Hours in Service since the last regeneration cycle. This option setting is identified by "HR" in the upper left hand corner of the screen.

- 5. Press the Up button. Use this display to view the Volume Used since the last regeneration cycle. This option setting is identified by "VU" in the upper left hand corner of the screen.
- 6. Press the Up button. Use this display to view the Reserve Capacity. This option setting is identified by "RC" in the upper left hand corner of the screen.
- 7. Press the Up button. Use this display to view the Software Version. This option setting is identified by "SV" in the upper left hand corner of the screen.

8. Press the Extra Cycle button to end Diagnostic Programming Mode.

6200 Service Kits – Piston and Cartridge Assembly

6200 Service Kits – Drain Line Flow Control Kits

| Dwg # | Part # | Part Description |
|-------|----------|-----------------------------------|
| | 12085 | Washer, Flow, 1.2 GPM |
| | 12086 | Washer, Flow, 1.50 GPM |
| | 12087 | Washer, Flow, 2.0 GPM |
| 61 | 12088 | Washer, Flow, 2.4 GPM |
| 01 | 12089 | Washer, Flow, 3.0 GPM |
| | 12090 | Washer, Flow, 3.5 GPM |
| | 12091 | Washer, Flow, 4.0 GPM |
| | 12092 | Washer, Flow, 5.0 GPM |
| 62 | 11183 | O-Ring, 017 |
| 63 | 11385-01 | Adapter, Fitting, DLFC |
| 00 | 13308 | Hose Barb, Straight, DLFC, 1/2" |
| 00 | 12388 | Hose Barb, 90 Deg, DLFC,1/2" |
| 89 | 60705-XX | DLFC Assembly, XX GPM For < 7 GPM |
| | 60706-XX | DLFC Assembly, XX GPM For > 7 GPM |
| 19 | 18312 | Retainer, Drain |

6200 Service Kits – Brine Line Flow Control Kits

| Dwg # | Part # | Part Description |
|-------|----------|-------------------------------|
| 17 | 13302 | O-Ring, 014 |
| 12 | 10141 | O-Ring, 010 |
| | 17307 | Washer, Flow, 0.125 GPM |
| 69 | 12094 | Washer, Flow, 0.25 GPM |
| 00 | 12095 | Washer, Flow, 0.5 GPM |
| | 12097 | Washer, Flow, 1.0 GPM |
| 15 | 19334 | Retainer, Flow Washer, BLFC |
| 16 | 19335 | Fitting, BLFC,3/8" |
| 20 | 19625 | Nut, Assembly, 3/8" Plastic |
| 95 | 60422-XX | BLFC Assembly, Specify XX=GPM |

6200 Service Kits – Brine Valve

| Dwg # | Part # | Part Description |
|-------|----------|------------------------|
| 17 | 13302 | O-Ring, 014 |
| 93 | 60032 | Brine Valve Assembly |
| 52 | 40055-06 | Bracket, Plastic |
| 53 | 15137 | Screw, Hex Washer Head |
| 60 | 40134 | Screw, Self Tap |

6200 Service Kits - Flow Meter

| Dwg # | Part # | Part Description |
|-------|----------|--------------------------------|
| 84 | 19791-01 | Cable, Meter |
| 22 | 19569 | Clip, Flow Meter |
| 24 | 13314 | Screw, Slot Hex, 8-18 X0.6 |
| 23 | 19797 | Meter, Assy,3 /4" Dual Port |
| 105 | 13305 | O-Ring, -119 |
| 21 | 14613 | Flow Straightener |
| 94 | 60626 | Meter Only, Electronic Turbine |

6200 Service Kits – Injector Assembly

| Dwg # | Part # | Part Description |
|-------|----------|------------------------------------|
| 91 | 18276-01 | Plug, Injector, Assembly |
| 64 | 040095 | Flow Dispersor |
| 56 | 40058 | Screen, Injector |
| EQ | 40079-20 | Cap, Injector, Regulated, Softener |
| 00 | 18277 | Cap, Injector Filter |
| 29 | 18262 | Screw, #10-24 X 1 |
| 14 | 040064 | Seal, Injector, Softener |
| 14 | 18301 | Seal, Injector, Filter |
| 66 | 18275-X | Throat, Injector, Specify Size X |
| 65 | 18274-X | Nozzle, Injector, Specify Size X |
| 12 | 10141 | O-Ring, -010 |
| 67 | 18273 | Generator, Vortex |
| 13 | 13771 | 0-Ring, -012 |
| 90 | 61514-XX | Injector Assembly, Specify Size XX |

6200 Service Kits - Circuit Board

6200 Service Kits - Other Parts

6200 Service Kits – Other Parts Continued

| Dwg # | Part # | Part Description |
|-------|----------|-------------------------------|
| 40 | 43052-01 | Cover, Black |
| 40 | 43052-02 | Cover, Cream |
| 54 | 10231 | Screw, Slot Hex, 1/4-20 X 1/2 |
| 49 | 19597 | Motor, 24V, 50/60 Hz |
| 25 | 43053-01 | Backplate, Black |
| 30 | 43053-02 | Backplate, Cream |
| 41 | 19581 | Bracket, Drive |
| 43 | 10302 | Insulator, Limit Switch |
| 32 | 019688 | Link, Piston Rod |
| 31 | 019493 | Shaft, Drive |
| 55 | 13363 | Washer |
| 37 | 17020 | Screw, Hex, 6-20 X 3/8 |

| Dwg # | Part # | Part Description |
|-------|--------|------------------------|
| 28 | 19998 | Shaft, Drive |
| 27 | 40057 | Screw, Hex Washer Head |
| 26 | 40254 | Clamp, Ring |
| 92 | 60503 | Clamp Ring Assembly |

Bypass Valve Assembly & Yokes (Plastic)

| Item No. | Quantity | Part No. | Description |
|----------|----------|----------|------------------------------------|
| 1 | 2 | 13305 | O-ring, -119 |
| 2 | 2 | 13255 | Clip, Mounting |
| 3 | 2 | 13314 | Screw, Hex Washer Head, 8-18 x 5/8 |
| 4A | 1 | 18706 | Yoke, Plastic, 1" NPT |
| | | 18706-02 | Yoke, Plastic, 3/4" NPT |
| 4B | 1 | 13708 | Yoke, Brass, 3/4" NPT |
| | | 13708NP | Yoke, 3/4" NPT Nickel Plated |
| | | 13398 | Yoke, Brass, 1" NPT |
| | | 13398NP | Yoke, 1" NPT Nickel Plated |
| | | 40636 | Yoke, 1 1/4" NPT |
| | | 40636-49 | Yoke, 1 1/4" Sweat |

2310 Safety Brine Valve

| Item No. | Quantity | Part No. | Description |
|----------|----------|----------|------------------------------------|
| 1 | 1 | 19645 | Body, Safety Brine Valve, 2310 |
| 2 | 1 | 19803 | Safety Brine Valve Assembly |
| 3 | 1 | 19804 | Screw, Socket Hd, Set, 10-24 X .75 |
| 4 | 1 | 19805 | Poppet Assembly, SBV w/O-ring |
| 5 | 1 | 19652-01 | 3RSSHW \$VV 6%9 Z/2-ULQJ |
| 6 | 1 | 19649 | Flow Dispenser |
| 7 | 1 | 11183 | O-ring, -017 |
| 8 | 1 | 19647 | Elbow, Safety Brine Valve |
| 9 | 2 | 19625 | Nut Assembly, 3/8" Plastic |
| 10 | 1 | 18312 | Retainer, Drain |
| 11 | 1 | 60014 | Safety Brine Valve Assembly, 2310 |
| 12 | 2 | 10150 | Grommet, .30 Diameter |
| 13 | 1 | 60068-30 | Float Assembly, 2310, w/30" Rod |
| 14 | 1 | 60002-34 | Air Check, #500, 34" Long |

10-

Water Conditioner Flow Diagrams

Service Position

Backwash Position

Water Conditioner Flow Diagrams

Rapid Rinse Position

Brine Refill Position

Wiring Diagram

6200SXT Upflow Brining Rates

6200SXT Upflow Brining Rates with Water- 20 PSI Regulated Cap

Servicing 6200 SXT Upflow Control Valve – Replacing Injectors and Screen

Replacing Brine Valve

- 1. Open the front cover of the powerhead, unscrew the brine cam and push the brine valve in order to remove the cam.
- 2. Remove the two screws from the grey brine valve bracket and remove it from the valve back plate.
- 3. Pull brine valve from injector body. Also remove and discard o-ring at bottom of brine valve hole.
- 4. Apply silicone lubricant to new o-ring and install at bottom of brine valve hole.
- 5. Apply silicone lubricant to o-ring on new valve assembly and press into brine valve hole. Be sure shoulder on bushing is flush with injector body.
- 6. Reinstall the brine valve bracket. Make sure to use self tapping screw at the bottom of the bracket. Reinstall brine cam. Close the front cover of the control valve.

Timer Replacement

1. Disconnect the meter cable from the meter.

2. Open the front cover of the control valve, unscrew the brine cam and push the brine valve in order to remove the cam.

3. Remove the two screws from the grey brine valve bracket and remove it from the valve back plate.

4. Remove the piston screw from the piston rod.

- 5. Remove the three screws from the front bracket. The entire timer assembly will disconnect from the valve body.
- 6. Replace the timer with a new one. Attach the three screws to the front bracket and piston screw to the piston rod. Reinstall the brine valve bracket. Reinstall brine cam. Close the front cover of the control valve.
- 7. Reconnect meter cable

Piston Cartridge Assembly Replacement

1. Follow steps 1 to 5 of timer replacement.

2. Use a flat head screw drive on the notch of the valve body as shown to loosen the piston cartridge, pull the cartridge out of the body using pliers.

- 3. Inspect the inside of the valve to make sure that there is no foreign matter that would interfere with the valve operation.
- 4. Put food grade silicone grease on the o-rings of the new piston cartridge assembly and install it inside the valve body.

5. Reinstall the timer assembly, brine valve bracket and meter cable.

Meter Replacement and Service

- 1. Disconnect the meter cable from the meter.
- 2. Remove two screws and clips at bypass valve or yoke. Pull resin tank away from plumbing connections.
- 3. Pull meter module out from control valve.

- 4. Apply silicone lubricant to four new o-rings and assemble to four ports on new meter module.
- 5. Assemble meter to control valve. Note, meter portion of module must be assembled at valve outlet.
- 6. Push resin tank back to the plumbing connections and engage meter ports with bypass valve or yoke.
- 7. Attach two clips and screws at bypass valve or yoke. Be sure clip legs are firmly engaged with lugs.

Servicing and Replacing Brine Line Flow Control (BLFC)

1. Disconnect the brine line retainer clip

- 2. Remove the BLFC assembly and pull the flow washer retainer out of the BLFC housing with then help of plier.
- 3. Remove the flow washer from the retainer and clean it with water to remove any debris. Replace it with a new washer if neccessary
- 4. Re-install the BLFC housing and retainer

Servicing and Replacing Drain Line Flow Control (DLFC)

- 1. Disconnect the drain line retainer clip
- 2. Remove the DLFC assembly and pull the flow washer out of the DLFC housing with then help of plier.
- 3. Remove the flow washer from the housing and clean it with water to remove any debris. Replace it with a new washer if neccessary
- 4. Re-install the DLFC housing and retainer

Circuit Board Replacement

1. Detach the circuit board from valve front cover by removing two screws

2. Disconnect the meter cable and power head harness from the circuit board

3. Replace and connect the new circuit board on the front cover.

6200 SXT Valve Dimensional Drawings

All dimensions are in Inches (mm).

2-1/2-8 NPSM-

6200 SXT Powerhead Exploded View

6200 SXT Parts List

| Item No. | Qty. | Part No. | Description |
|----------|------|----------|---------------------------------|
| 1 | 1 | 19344-05 | ADAPTER BASE, 6200 |
| 2 | 1 | 13030 | RETAINER, DISTRIBUTOR |
| 3 | 1 | 13304 | O-RING, -121 |
| 4 | 1 | 19197 | RING, SLIP |
| 5 | 1 | 18303 | 0-RING, -336 |
| 6 | 1 | 19350-05 | VALVE BODY, 6200 |
| 7 | 1 | 61799-01 | CARTRIDGE, ASSY WGC 6200 |
| 11 | 1 | 18276 | PLUG, INJECTOR |
| 12 | 3 | 10141 | 0-RING, -010 |
| 13 | 2 | 13771 | 0-RING, -012 |
| 14 | 1 | 040064 | SEAL, INJECTOR, SOFTENER |
| 14 | 1 | 18301 | SEAL, INJECTOR, FILTER |
| 15 | 1 | 19334 | RETAINER, FLOW WASHER, BLFC |
| 16 | 1 | 19335 | FITTING, BLFC, 3/8 |
| 17 | 3 | 13302 | O-RING, -014 |
| 18 | 1 | 019484 | RETAINER, BLFC |
| 19 | 1 | 18312 | RETAINER, DRAIN |
| 20 | 1 | 19625 | NUT ASSY, 3/8, PLASTIC |
| 21 | 1 | 14613 | FLOW STRAIGHTENER |
| 22 | 2 | 19569 | CLIP, FLOW METER |
| 23 | 1 | 19797 | METER ASSY, 3/4" DUAL PORT |
| 24 | 3 | 13314 | SCREW, SLOT IND HEX, 8-18X.60 |
| 26 | 1 | 40254 | CLAMP, RING, 2510/6200 |
| 27 | 1 | 40057 | SCREW, HEX WASHER HEAD |
| 28 | 1 | 19998 | SHAFT, DRIVE |
| 29 | 2 | 18262 | SCREW, #10-24X1 |
| 31 | 1 | 019493 | SHAFT, DRIVE |
| 32 | 1 | 019688 | LINK, PISTON ROD |
| 33 | 1 | 42918 | CAM, SWITCH WGC 6200 |
| 34 | 1 | 42919 | CAM, BRINE WGC 6200 |
| 35 | 1 | 43053-01 | BACKPLATE, WGC, 6200, BLACK |
| 35 | 1 | 43053-02 | BACKPLATE, WGC, 6200, CREAM |
| 36 | 1 | 42766-02 | CIRCUIT BOARD, SXT CONTROL |
| | | | |
| 37 | 5 | 17020 | SCREW, STL. HEX WSH, 6-20X3/8 |
| 38 | 1 | 13547-01 | STRAIN RELIEF, FLAT COR |
| 39 | 1 | 17967 | FITTING ASSY, LIQUID TIGHT, BLK |
| 40 | 1 | 43052-01 | COVER, WGC, 6200, BLACK |
| 40 | 1 | 43052-02 | COVER, WGC, 6200, CREAM |
| 41 | 1 | 19581 | BRACKET, DRIVE, 6200 |
| 42 | 2 | 10218 | SWITCH, MICRO |
| 43 | 1 | 10302 | INSULATOR, LIMIT SWITCH |
| 44 | 2 | 40080 | SCREW, RD HD, 4-40 X 1 1/2 |
| 45 | 1 | 18803 | SPACER, SWITCH |
| 46 | 2 | 10339 | NUT, HEX, 4-40 ZINC PLATED |
| 47 | 1 | 43298 | gear, Idler, 6200 |
| 48 | 1 | 19619 | BRACKET, IDLER, 6200 |
| 49 | 1 | 19597 | MOTOR, 24V-50Hz/60Hz |
| 50 | 1 | 10300 | SCREW, HX WASH HEAD, 8 X 3/8 |
| 51 | 2 | 040050 | SCREW, HEX WASHER HEAD |
| 52 | | 40055-05 | BRACKET, 6200, PLASTIC |
| 53 | 1 | 15137 | SCREW, HEX WASHER HEAD |
| 54 | 3 | 10231 | SCREW, SLOT HEX, 1/4-20 X 1/2 |

| Item No. | Qty. | Part No. | Description |
|----------|------|-----------|---|
| 55 | 1 | 13363 | WASHER, HAGUE DRIVE |
| 56 | 1 | 40058 | SCREEN, INJECTOR |
| 57 | 1 | 43054-03 | LABEL, NOVATEK 6200, GREEN |
| 57 | 1 | 43054-01 | LABEL, DURO 6200, BLUE |
| 58 | 1 | 40079-20 | CAP, INJECTOR, ASSY, 6200, 20PSI REGULATED, SOFTENER |
| 58 | 1 | 18277 | CAP, INJECTOR, FILTER |
| 59 | 1 | 19914 | SEAL, BASE |
| 60 | 1 | 40134 | SCREW, SELF, TAP |
| 61 | 1 | 1209X | WASHER, FLOW, SPECIFY SIZE, BLFC |
| 62 | 1 | 11183 | O-RING, 017 |
| 63 | 1 | 11385-01 | DLFC ADAPTER FITTING |
| 64 | 1 | 040095 | FLOW DISPENSER |
| 65 | 1 | 18274-X | NOZZLE, INJECTOR |
| 66 | 1 | 18275-X | THROAT, INJECTOR |
| 67 | 1 | 18273 | GENERATOR, VORTEX |
| 68 | 1 | 1209X | WASHER, FLOW, SPECIFY SIZE, BLFC |
| 69 | 1 | 16098 | WASHER BRINE NYLON |
| 70 | 1 | 11973 | SPRING BRINE VALVE |
| 70 | 1 1 | 13165 | |
| 72 | | 12550 | |
| 72 | 1 | 13172 | STEM BRINE VALVE |
| 70 | 1 | 10676 | |
| 74 | | 12020 | |
| 75 | | 11005 | |
| 70 | | 10000 | SUREW, 4-40X3/ 10 |
| 77 | | 10332 | INSERT, TUBE, 3/8 BRASS |
| 78 | | 19321 | NUI, 3/8 TUBING |
| 79 | | 19623 | GRIPPER, NUT, 3/8 TUBING |
| 80 | | 19624 | SLEEVE, 3/8" TUBING |
| 81 | | 19674 | IRANSFORMER, 24V |
| 82 | | 19474-01 | HARNESS, POWER, SXI |
| 84 | | 19/91-01 | CABLE, METER |
| 85 | | 43107 | LABEL, CAM, POSITION |
| 85 | 1 | 43121 | LABEL, POSITION, CAM, 6200 FILTER VALVE |
| 86 | 1 | 11981-01 | RING, RETAINING |
| 87 | 1 | 18280 | COLLECTOR, TOP 1"x .020 |
| 88 | 1 | 13308 or | HOSE BARB, DLFC, SMALL, BLK, 1/2" |
| 88 | 1 | 12388 | HOSE BARB, 90°, 1/2" |
| 89 | 1 | 60705-XX/ | DLFC ASSEMBLY, X=GPM |
| | 1 | 00700-88 | |
| 90 | | 01014-88 | |
| 91 | | 18276-01 | |
| 92 | | 60503 | |
| 93 | | 60032 | BRINE VALVE ASSEMBLY, 1600 |
| 94 | | 60626 | |
| 95 | | 60422-XX | BLFC ASSEMBLY, SPECIFY X=GPM |
| 96 | | 40947-02 | PLUG BRINE VALVE C/W O-RING |
| 97 | 4 | 16394 | 0-king, 029 |
| 98 | | 13287 | 0-RING, 123 |
| 99 | | 61799 | SEAL AND SPACER CARTRIDGE ONLY |
| 100 | 1 | 42920 | PISTON, UPFLOW, 6200 (not shown) |
| 101 | 1 | 19984 | PISTON ROD |

Troubleshooting

| Problem | Cause | Correction |
|------------------------|---|--|
| 1. Water conditioner | A. Electrical service to unit has been | A. Assure permanent electrical service (check fuse, |
| fails to regenerate. | interrupted | plug, pull chain, or switch) |
| | B. Timer is defective. | B. Replace timer. |
| | C. Power failure. | C. Reset time of day. |
| 2. Hard water. | A. By-pass valve is open. | A. Close by-pass valve. |
| | B. No salt is in brine tank. | B. Add salt to brine tank and maintain salt level above |
| | | water level. |
| | C. Injector screen plugged. | C. Clean injector screen. |
| | D. Insufficient water flowing into brine | D. Check brine tank fill time and clean brine line flow |
| | tank. | control if plugged. |
| | E. Hot water tank hardness. | E. Repeated flushing of the hot water tank is required. |
| | F. Leak at distributor tube. | F. Make sure distributor tube is not cracked. Check |
| | | O-ring and tube pilot. |
| | G. Internal valve leak. | G. Replace seals and spacers and/or piston. |
| 3. Unit used too | A. Improper salt setting. | A. Check salt usage and salt setting. |
| much salt. | B. Excessive water in brine tank. | B. See problem 7. |
| 4. Loss of water | A. Iron buildup in line to water conditioner. | A. Clean line to water conditioner. |
| pressure. | B. Iron buildup in water conditioner. | B. Clean control and add mineral cleaner to mineral |
| | | bed. Increase frequency of regeneration. |
| | C. Inlet of control plugged due to foreign | C. Remove piston and clean control. |
| | material broken loose from pipes by | |
| | recent work done on plumbing system. | |
| 5. Loss of mineral | A. Air in water system. | A. Assure that well system has proper air eliminator |
| through drain line. | | control. Check for dry well condition. |
| | B. Improperly sized drain line flow control. | B. Check for proper drain rate. |
| 6. Iron in conditioned | A. Fouled mineral bed. | A. Check backwash, brine draw, and brine tank fill. |
| water. | | Increase frequency of regeneration. Increase |
| | | backwash time. |
| 7. Excessive water in | A. Plugged drain line flow control. | A. Clean flow control. |
| brine tank. | B. Plugged injector system. | B. Clean injector and screen. |
| | C. Timer not cycling. | C. Replace timer. |
| | D. Foreign material in brine valve. | D. Replace brine valve seat and clean valve. |
| | E. Foreign material in brine line flow | E. Clean brine line flow control. |
| | control. | |
| 8. Softener fails to | A. Drain line flow control is plugged. | A. Clean drain line flow control. |
| draw brine. | B. Injector is plugged. | B. Clean injector |
| | C. Injector screen plugged. | C. Clean screen. |
| | D. Line pressure is too low. | D. Increase line pressure to 20 psi (1.3 bar) |
| | E. Internal control leak | E. Change seals, spacers, and piston assembly. |
| | F. Service adapter did not cycle. | F. Check drive motor and switches. |
| 9. Control cycles | A. Misadjusted, broken, or shorted switch. | A. Determine if switch or timer is faulty and replace it, or |
| continuously. | | replace complete power head. |
| 10. Drain flows | A. Valve is not programming correctly. | A. Check timer program and positioning of control. |
| continuously. | | Replace power head assembly if not positioning |
| | | properiy. |
| | B. Foreign material in control. | B. Remove power head assembly and inspect bore. |
| | | kemove toreign material and check control in various |
| | | regeneration positions. |
| | L. Internal control leak. | U. Replace seals and piston assembly. |

Troubleshooting - Error Codes

Error Codes

Note: Error codes appear on the In Service display.

| Error Code | Error Type | Cause | Reset and Recovery |
|------------|--------------------|---|--|
| 0 | Cam Sense Error | The valve drive took longer than 6 minutes to advance to the next regeneration position | Unplug the unit and examine the powerhead. Verify that all cam switches are connected to the circuit board and functioning properly. Verify that the motor and drive train components are in good condition and assembled properly. Check the valve and verify that the piston travels freely. Replace/reassemble the various components as necessary. |
| | | | Plug the unit back in and observe its behavior. The unit should cycle to the next valve position and stop. If the error re-occurs, unplug the unit and contact technical support. |
| 1 | Cycle Step Error | The control experienced an unexpected cycle input | Unplug the unit and examine the powerhead. Verify that all cam switches are connected to the circuit board and functioning properly. Enter Master Programming mode and verify that the valve type and system type are set correctly with regard to the unit itself. |
| | | | Step the unit through a manual regeneration and verify that it functions correctly. If the error re-occurs unplug the unit and contact technical support. |
| 2 | Regen Failure | The system has not regenerated for more than 99 days (or 7 days if the Control Type has been set to Day-of- Week) | Perform a Manual Regeneration to reset the error code. |
| | | | If the system is metered, verify that it is measuring flow by running service water and watching for the flow indicator on the display. If the unit does not measure flow, verify that the meter cable is connected properly and that the meter is functioning properly. |
| | | | Enter a Master Programming Mode and verify that the unit is configured properly. As appropriate for the valve configuration, check that the correct system capacity has been selected, that the day override is set properly, and that meter is identified correctly. If the unit is configured as a Day-of-Week system, verify that at least one day is set ON. Correct the settings as necessary. |
| 3 | Memory Error | Control board memory failure | Perform a Master Reset and reconfigure the system via Master Programming Mode. After reconfiguring the system, step the valve through a manual regeneration. If the error re-occurs unplug the unit and contact technical support. |

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